# Infrastructure Technician First Learning

To be completed at sign up

* Answer the following 3 multiple choice questions.
* The training coordinator will check your answers.
* Before the next visit do the exercise shown below.
* Make sure you save your work for uploading when your e-portfolio is active.

## Questions

1:

Which command will check that TCP/IP is working on a computer?

1. ping
2. traceroute
3. nslookup
4. ping localhost

2:

You install a second stick of DDR RAM into a Core i5 system, bringing total memory to 4GB. After a couple of days the system starts to crash with BSODs. What could the problem be?

1. Installed faulty RAM
2. Motherboard can only handle up to 2GB
3. Motherboards needed dual-channel RAM
4. Windows takes time to get used to additional RAM

3:

A user has a computer that runs Windows 10.

The user reports that it takes a very long time to start the computer.

You need to identify which user applications cause the greatest delays when starting the computer.

Which tool should you use?

1. Performance Monitor
2. System Configuration
3. Resource Monitor
4. Task Manager

## Exercise

Research the WEEE process in place at your employer for the disposal of electronic equipment:

Make sure you identify:

* who is responsible
* how confidential data is destroyed
* how asset registers are updated