

# Digital Industries Apprenticeship: Standard Specific Guidance for Training Providers – Infrastructure Technician

## Technical competence development plan

The following template may be used to describe how to ensure that the apprentice will be given the opportunity to demonstrate each of the required technical competencies stated in the infrastructure technician standard.

Competency requirement to meet the standard	How will this be ensured?	Responsibility (employer or training provider)?
<b>IT Security</b> Demonstrates the necessary skills and behaviours to securely operate across all platforms and areas of responsibility in line with organisational guidance, legislation.		
<b>Remote Infrastructure</b> Effectively operates a range of mobile devices and securely adds them to a network in accordance with organisation's policies and procedures.		
<b>Data</b> Effectively records, analyses and communicates data at the appropriate level using the organisation's standard tools and processes, and to all stakeholders within the responsibility of the position.		
<b>Problem solving</b> Applies structured techniques to common and non-routine problems, testing methodologies and troubleshooting, and analyses problems by selecting the digital appropriate tools and techniques in line with organisation guidance and to obtain the relevant logistical support as required.		
<b>Workflow management</b> Works flexibly and demonstrates the ability to work under pressure to progress allocated tasks in accordance with the organisation's reporting and quality systems.		

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<p><b>Health and Safety</b> Interprets and follows IT legislation to securely and professionally work productively in the work environment. Understands and applies health &amp; safety policies to every day work.</p>		
<p><b>Performance</b> Optimises the performance of hardware, software and network systems and services in line with business requirement.</p>		
<p><b>Environment</b> Understands and responds to the correct processes associated with WEEE (the Waste Electrical and Electronic Equipment Directive).</p>		